



## ***Guidelines for Parents and Caregivers: Keeping Children and Young People Safe***

Carlile Swim is committed to providing a safe and welcoming environment for everyone.

We want everyone to enjoy Carlile Swim free from abusive, insulting, threatening, or other anti-social behaviour.

We ask everyone to:

- Follow these Guidelines for Parents and Caregivers.
- Politely and respectfully remind others of these guidelines where appropriate.
- Report any serious or ongoing breaches of these guidelines to a Carlile Swim team member so we can respond promptly and appropriately.

Our primary focus is the enjoyment and safety of your children—and all children and young people—at Carlile Swim.

As parents and caregivers, we ask you to support this by:

- Encouraging your child's participation in a positive and supportive way.
- Letting a Carlile Swim team member know if your child may need extra support to participate safely (e.g. due to asthma, allergies, vision or hearing difficulties).
- Updating your contact information so we can reach you in an emergency.
- Treating everyone with respect and not discriminating based on age, gender, race, ability, religion, language, politics, sexual orientation, background, or any other characteristics.



- Not engaging in, or threatening to engage in, violent, aggressive, or threatening behaviour.
- Engaging positively with Carlile Swim team members and raising any concerns with the swim school management team, not in front of your child.
- Ensuring your child is always supervised while attending Carlile Swim.
- Being present for the entire duration of your child's swim lesson.



- Not taking photos or videos of other children or young people without the consent of their parents or caregivers.
- Not being under the influence of alcohol, drugs, or other behaviour-altering substances.
- Not requesting contact with team members outside of Carlile Swim.
- Not requesting team members to provide any other support or service outside Carlile Swim (e.g. babysitting or transport).
- Reporting any concerns about the safety, well-being, and welfare of a child or young person to a Carlile Swim team member immediately.
- Providing feedback on Carlile Swim services and decisions that affect the safety, well-being, and welfare of children and young people.
- Any parent, caregiver, or visitor to the site wearing any form of eyewear that can take photos or videos (such as Ray Ban Meta glasses) will be asked to remove these glasses while in the centre.

Serious or ongoing breaches of these guidelines will not be tolerated. Anyone who does not follow these guidelines may be asked to leave the program, activity, event, or facility, and could be prohibited from attending future engagements with Carlile Swim.

